

STATE OF SERVICE: 2021

A survey and report by



x2VOL conducted a survey of users including service leaders and nonprofit organizations to better understand the impact COVID-19 had on service in 2021 and the outlook for Fall 2021.

THE FALL 2021 OUTLOOK ON SERVICE

SERVICE PROGRAMS



of schools WILL return to pre-pandemic service programs.

IN-PERSON LEARNING



of schools WILL be returning to 100% in-person learning.

NONPROFIT OPPORTUNITIES



of nonprofits WILL offer in-person volunteer opportunities.

SERVICE IN SCHOOLS HAS CHANGED IN MANY WAYS. SERVICE REQUIREMENTS ARE RETURNING, IN-PERSON LEARNING WILL INCREASE, AND NONPROFIT ORGANIZATIONS WILL OFFER ON-SITE VOLUNTEER OPPORTUNITIES.

THE OUTLOOK IS POSITIVE BUT THERE WERE STILL CHALLENGES THIS PAST YEAR...

Can you relate to any of these?

1. Nonprofits temporarily discontinuing in-person volunteering
2. Finding meaningful service opportunities due to restrictions
3. Lack of virtual opportunities
4. Communication with students



SERVICE IS STILL IMPORTANT! AND THERE WERE MANY TYPES OF SERVICE PROJECTS ON THE RISE THIS PAST YEAR...

- Virtual Volunteering
- Volunteering in the Home
- Advocacy
- Charitable Giving
- Donations Drives

CATEGORIES OF POPULAR SERVICE

LETTER WRITING

- Veterans
- Troops
- Medical Personnel
- Senior Citizens
- Front Line Workers

DRIVES

- Food
- Blankets
- Hygiene Items
- Books

CRAFTS

- Mask Making
- Knitting
- Gift Bags
- Care Packages

TUTORING

- Tutoring siblings
- Tutoring younger students
- Peer to peer tutoring

SENIORS

- Virtual Conversations
- Card Writing
- Virtual talent shows and performances

THE BOTTOM LINE



Student service changed a lot during COVID



But students continued to serve in new and unique ways



The future of service is bright as in-person service will return